

Single-Hauler Refuse Ordinance

Fall 2017 Q&A

- **Why is the Village examining this Ordinance?**

- As you likely know, Dent Refuse went out of business earlier this year, and sold its operation to Granger. Since then we now have at least 3, maybe 4, different companies providing residential trash service to the community. These companies are offering service on several different days. This has resulted in garage trucks on Village streets three days per week. This increased traffic will increase the rate at which our roads deteriorate. Likewise, with trash out on multiple days, it becomes more likely that wildlife/bugs/birds/rodents will be able to get into bags.

In addition to this, with the closure of Dent's transfer station in Remus, residents have complained about the lack of options available to deal with disposal of large/bulky items. It is the intent of the Village to require a provider to also provide for periodic large/bulky item pick-up.

Finally, it is our belief that by requiring a provider to offer the same three general service plans that our community is currently using, that residents can maintain their current level of service but with a cost saving. It is our belief that by bidding out service for all residential customers, we should be able to receive a more competitive price for the existing levels of service.

- **Is it a certainty that the Ordinance will be adopted?**

- No, at this time the Ordinance has been drafted for review and discussion, it has not been formally introduced by the Village Council, nor has it been adopted.

- **Who will be invited to bid?**

- If the Village moves forward with this concept, it is our intention to invite the following firms to bid:

- Kings Disposal
- Granger
- Waste Management
- Republic Waste Services

In addition to the above firms, notice of the opportunity to bid will be published on the Village's website and in The Morning Sun.

- **What factors will be considered when soliciting and reviewing bids?**

- The Village is still examining which items are the most important to you the community. That is why we are requesting your input as we move forward in this process. We need to know what is important to you. We have heard from many that a Monday collection is best, but we need to hear from all voices in the community.

- **What happens if I have service with another company?**
 - The Proposed Ordinance gives the Village the authority to grant a license to one or more firms. If only one firm is selected, then all residential waste service will be required to be done with that company. Companies that are not awarded a license, shall not be allowed to offer service in the community.
- **Does the Proposed Ordinance require a minimum level of service I will be required to have?**
 - No. As you will see below, there are several different options that we intend to require as service options. You will be able to pick the option the best meets your needs.
- **Does this impact all locations?**
 - No, only residential properties would be impacted. Commercial properties would still secure their own trash/dumpster service on their own.
- **Who will bill me for my service?**
 - Any company awarded a license will bill customers directly. The Village will not be the billing entity of this service.
- **How does this impact our bi-weekly recycling?**
 - The Proposed Ordinance excludes the County's recycling program.
- **What levels of service are included in the Proposed Ordinance?**
 - Any company awarded a license, will be required to offer the following service options:
 - A wheeled cart of at least 70 gallons provided by the license holder.
 - A maximum set number of Bags allowed per week in a container meeting the requirements of the Village Ordinance provided by the resident or property owner.
 - A per Bag/Tag option.
 - Bulky Item pick-up, which may be at an additional cost, with pick-up of at least once per month.

